TRAVEL MAGIC NETWORK

Walt Disney World Trip Planner

Accessibility & DAS Edition — from Tiffany at Travel Magic Network. Personalized planning from first call to final itinerary.

Disability Access Service (DAS) in plain words: if a guest cannot wait in a conventional queue because of a developmental disability like autism or similar, DAS gives a return time matched to the current standby wait — the wait happens somewhere calmer, then you enter through the Lightning Lane entrance. It is not a front-of-line pass, and it is only one of the tools on this page.

Set up the trip (at booking)

- [ ] **Book an accessible room category** at your resort (roll-in shower, grab bars, hearing-accessible features) — a booked category holds; a request note does not
- [ ] Link everyone's tickets in the **My Disney Experience** app — DAS registration depends on the party list being right
- [ ] **Set up MagicBands** for easy access — parks, rides, dining plans, room doors and room charges, all on your wrist
- [ ] **Reserve your wheelchair or ECV rental ahead** — in-park rentals are first-come each day; an off-site rental is yours for the whole trip
- [ ] Plan accessible transport: Disney buses are lift-equipped, and **accessible Minnie Vans** can be requested through the Lyft app

Register for DAS (60 days out)

- [ ] Registration opens **60 days before your first park day** and is by **live video chat only** — there is no in-person sign-up at Walt Disney World
- [ ] Start the chat from Disney's Disability Access Service page, daily **7am-8pm Eastern**, logged into your Disney account
- [ ] The **guest requesting DAS must be on the call** (a parent or guardian speaks for a child), whoever registers must be 18 or older, and a photo of the guest is taken if approved
- [ ] Explain **why a conventional queue does not work** — what happens while waiting, not just a diagnosis. No doctor's note or medical paperwork is required
- [ ] Not approved? Ask on the same call which other accommodation fits — Disney decides case by case, and there are real alternatives (last section)

How DAS works in the park

- [ ] Request a return time in the **My Disney Experience app** once you are in the park — or ask at Guest Relations or a Guest Experience Team umbrella
- [ ] You can hold **one DAS return time at a time** — ready after a wait equal to the standby time, then valid until the park closes
- [ ] The DAS guest must ride, and scans in first. Party size is **4 total** — DAS covers the DAS guest plus 3 other people in the same room
- [ ] DAS is separate from Lightning Lane — both can be held the same day

Mobility in the parks

- [ ] Most queues are wheelchair- and ECV-accessible, so **a mobility need alone does not use DAS** — you wait in the regular queue, in your device
- [ ] Check each attraction in the app first: **stay in your wheelchair/ECV, transfer to the ride vehicle, or transfer from ECV to a wheelchair** — one waits at the entrance where an ECV cannot go
- [ ] For the few queues that are not accessible, ask the Cast Member at the entrance — you will get a return arrangement instead
- [ ] Transfers are done by you or your own party — Cast Members can explain and steady, but cannot lift
- [ ] Ask for a **stroller-as-wheelchair tag** at Guest Relations if a child needs their stroller treated as a mobility aid in queues and shows

Hearing, vision, service animals & health

- [ ] Pick up **assistive listening, handheld captioning and audio description devices** at Guest Relations (refundable deposit), plus Braille guidebooks
- [ ] **Sign language interpreted shows** run on a rotating schedule — get this week's schedule at Guest Relations
- [ ] **Service animals are welcome** (dog or miniature horse, under your control), with relief areas in every park. A few attractions cannot take the animal — ask about a kennel or Rider Switch
- [ ] **First Aid in every park** can refrigerate medication, store spare medical equipment, and offers a quiet place to rest
- [ ] Companion restrooms are in all four parks, and Cast Members can point you to a quieter spot when you need a break

If DAS is not the fit

- [ ] Ask at the entrance about **Attraction Queue Re-Entry or Meet-Up** — at select attractions, part of your party queues while the guest waits elsewhere, then you reunite
- [ ] Use **Rider Switch**: one adult waits out with the guest not riding, then rides afterwards without queueing again
- [ ] Keep the usual windows: **dining opens 60 days out**; Lightning Lane opens **7 days out for resort guests, 3 days for everyone else**
- [ ] Build in breaks before you need them: a midday resort rest, noise-reducing headphones, familiar snacks, and a gentle, known first ride of the day

Want this trip planned around your needs?

Get a **free quote** at **travel.magicnetwork.studio** — tell Tiffany what your party needs, and she will plan around it.

Disney's accessibility policies and DAS terms change — confirm current details on Disney's official DAS page, or with Tiffany, before you travel.

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